

MEMBER services



MEMBER SERVICES is your team of friendly problem-solvers, ready to answer questions and resolve concerns. Representatives are simply there to help you understand your benefits and to assist you in making informed healthcare decisions.

Member Services has a “one and done” philosophy. Our goal is to resolve your issue on the first call so you will not have to make additional phone calls to other departments. At SelectHealth, we do that for you.

Before calling Member Services, make sure to have your ID Card ready. The ID number at the top of your card helps us access your information quickly.

Member Services is here to make your life easier. That’s why we have extended our services hours. We are here earlier in the morning and later at night to help serve you better.

Member Services has extended service hours:

Weekdays from 7:00 a.m. to 8:00 p.m.

Saturdays from 9:00 a.m. to 2:00 p.m.

801-442-5038 (Salt Lake area) or 800-538-5038

